

**SUITER•WEST PC LLO**  
**14301 FNB PARKWAY, SUITE 220**  
**OMAHA, NE 68154-5299**  
**(402) 496-0300 Telephone**  
**(402) 496-0333 Facsimile**

**RECEIVED**  
**CENTRAL FAX CENTER**

**NOV 15 2004**

**FACSIMILE TRANSMITTAL LETTER**

**CONFIDENTIALITY NOTICE:** The information contained in this facsimile message and the documents accompanying this facsimile message are attorney privileged and confidential information intended only for the use of the individual or entity named below. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone, and return the original message to us at the before mentioned address via the U.S. Postal Service.

**DATE:** November 15, 2004

**TO:** Technology Center 2100  
Before Final  
United States Patent and Trademark Office  
(703) 746-7240 Customer Service  
(703) 746-7239 Facsimile

**FROM:** Chad W. Swantz  
SUITER•WEST PC LLO

**SUBJECT:** Serial N<sup>o</sup>: 09/820,501  
Filed: March 29, 2001  
Attorney Docket N<sup>o</sup>: AUS920010184US1

**PAGES:** Eighteen (18) including this cover page.

**MESSAGE:** Transmitted herewith, please find a *Response to Office Action, Declaration of Prior Invention, and Petition for One Month Extension*, including authorization to charge fees to Deposit Account , for the above referenced application.

If you have any questions, please  
contact Penny or ReNea at (402) 496-0300.

Appl. No. 09/820,501  
Reply to Office Action of July 14, 2004

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : Nizamudeen Ishmael JR.  
Serial No. : 09/820,501  
Filed : March 29, 2001  
Art Unit : 2142  
Examiner : Nguyen, Hai V.  
Title : An Interactive Data Processor Controlled Display Interface For  
Tracking Allocated Messages In A Dynamic Workload Balancing  
Communication System

**RECEIVED**  
CENTRAL FAX CENTER

**NOV 15 2004**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION DATED JULY 14 2004**

---

**CERTIFICATE OF MAILING/TRANSMISSION (37 C.F.R. § 1.8)**

---

I hereby certify that, on the date shown below, this correspondence is being:

**MAILING**

☐ deposited with the United States Postal Service  
with sufficient postage as first class mail in an  
envelope addressed to  
Commissioner for Patents,  
P.O. Box 1450, Alexandria, VA  
22313-1450.

  
ReNea D. Berggren

**FACSIMILE**

☒ transmitted by facsimile to the  
Patent and Trademark Office at  
(703) 746-7239.

Date: November 15, 2004

Dear Sir:

This is in response to the Office action dated July 14, 2004, for which the three month shortened statutory period for reply was set to expire on October 14, 2004. A Petition for one month extension of time along with the requisite fee has been submitted with this response. While it is believed that no additional extension of time or any other additional fees are necessary, the Commissioner is hereby authorized to grant any needed extension of time and to charge any additional fees which may be required for this Response, or credit any overpayment to Deposit Account No. 19-4882.

Remarks begin on page 2 of this paper.